Managed Long Term Care Implementation Workgroup Meeting Summary 1.26.12

Email Address for Questions: mltcapps@health.state.ny.us

Items discussed and follow up:

➤ Consumer Satisfaction and Quality Data:

- Current description of Quality Measures will be provided (attached).
- Consumer survey to adjust to capture MLTC enrollment impact on quality of life will be made available by website.
 (http://www.health.ny.gov/health_care/managed_care/mltc/pdf/mltc_plan_member_s

(http://www.health.ny.gov/health_care/managed_care/mltc/pdf/mltc_plan_member_s atisfaction_survey.pdf)

Education:

• Maximus will present at a future (2/9/12) meeting.

> Rates:

• Rate overview and risk corridor concept will be presented at 2/9/12 meeting (presentation attached).

➤ Effective Date of Mandatory:

• Implementation is subject to CMS approval. A revised implementation schedule will be issued.

➤ Transition Plans for Personal Care in NYC:

• 2000 participants target to begin. DOH, HRA and Maximus are working to identify exact scope of new users.

Education Materials and Noticing:

- Need to be tailored to this population.
- Expectation for Maximus to facilitate information and plan selection. Commitment made to share draft materials for receiving feedback when available.

► Home Attendant Vendors:

• DOH reviewing requirement for MLTCs to contract with all Home Attendant Vendors to facilitate the transition. Policy to be released out shortly.

➤ LTHHCP:

- Q & A document on LTHHCPs to be released shortly.
- RFA for CHHA expansion/development was posted to DOH Web (1/25/12).

➤ CDPAP:

• A separate group has met on incorporation of CDPAP into both mainstream and long term managed care.

➤ NCQA accreditation of plans / monitoring of plans:

- Currently NCQA does not accredit MLTC.
- Process in place for monitoring will be described, to include plans to monitor capacity during the mandatory (2/16/12 meeting).

Next meeting February 9, 2012

Tentative Agenda Items: Maximus Presentation